



*Newborn Screening Reference Center*  
**UNIVERSITY OF THE PHILIPPINES MANILA**

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## **QUALITY POLICY**

We as Newborn Screening Reference Center (NSRC), mandated to provide technical assistance to the Department of Health (DOH) in implementing newborn screening services in the country, is committed to rendering its mandated tasks to the highest quality to meet the needs and expectations of its interested parties. NSRC is also committed to comply with the requirements of and to the continual improvement of Quality Management System (QMS).

To fulfill this,

- The resources necessary to execute its daily operations shall be provided for;
- All applicable regulatory and statutory requirements, contractual agreements, as well as relevant national professional standards to newborn screening shall be complied with;
- Evaluation and assessment of the work processes for risks with the intent of improving all activities and optimizing the overall operations of NSRC shall be the goal of all its employees;
- The work environment within NSRC shall nurture an atmosphere where all personnel can derive satisfaction from their work, motivated, and proud for being associated with the organization.

NSRC shall determine, strive to address all risks associated with its missionary function and continually improve its performance in order to achieve its objectives with the ultimate aim of satisfying the needs and expectations of its interested parties.

  
NOEL R. JUBAN, MD, MSc  
Director